

3. Shipping, Returns & Transport Policy

Shipping

We ship artworks and prints within 3–5 business days after your payment has been received. You will receive a confirmation email with tracking information once your order has shipped.

Shipping Costs

Shipping costs are calculated at checkout and depend on the destination and size of the work.

Packaging

We carefully package all items to protect them during transport. Large or fragile works may require custom packaging and longer handling times.

Returns

You may return your order within 14 days of delivery. Please notify us in advance via email. Return shipping costs are at your own expense, and items must be returned in their original condition and packaging.

Non-returnable items

Custom or made-to-order works cannot be returned unless damaged or faulty.

Damaged Items

If your item arrives damaged, please contact us immediately with clear photos of the damage and the packaging. We'll work with you to resolve the issue.